

OP-Pohjola Group and issuing entities
Pohjola Bank plc and OP Mortgage Bank
www.pohjola.com > Investor Relations > Debt Investors

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Pictured in this presentation are Janne Antila, Tanja Martin, Jere Mäki-Pirilä, Heikki Pelto-Arvo and Riitta Soininen of OP-Pohjola Group.

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OP-Pohjola Group in Brief

Issuing entities: Pohjola Bank plc and OP Mortgage Bank

- Leading financial services provider in Finland
- Pohjola Bank plc is rated Aa3 by Moody's and AA- by S&P. OP Mortgage Bank's covered bonds are rated Aaa by Moody's and AAA by S&P.
- Strong capital position and deposit funding base
- Liquidity buffer and other items included in OP-Pohjola Group's Contingency Funding Plan to cover 24 months of maturing wholesale funding
- Finnish risk exposure



Pohjola Bank plc's Interim Report for 1 January-30 September 2013

Pohjola 💮

Interim Reports of OP-Pohjola Group, Pohjola Bank plc and OP Mortgage Bank online

OP-Pohiola Group

https://www.op.fi/op/op-pohjola-group/media/material-service/op-pohjola-grouppublications?id=86002&kielikoodi=en

Pohjola Bank plc

https://www.pohjola.fi/pohjola/media/material-service?id=342000&kielikoodi=en OP Mortgage Bank

https://www.op.fi/op/op-pohjola-group/media/material-service/subsidiaries'publications?id=86004&kielikoodi=en



Finnish Economy

Forecasts for the Finnish Economy

Published in August 2013

	2012 € bn	2011 Volume, % change	2012 e on previous ye	2013f ar	2014f
GDP	192.5	2.7	-0.8	0.0	1.7
Imports	79.8	6.2	-1.0	-3.0	2.0
Exports	78.1	2.7	-0.2	-1.1	3.3
Consumption	156.9	1.9	0.3	0.4	8.0
Private consumption	108.5	2.6	0.2	0.3	1.0
Public consumption	48.3	0.5	0.6	0.6	0.4
Fixed investment	37.7	5.7	-1.0	-3.0	1.0

Other key indicators

	2011	2012	2013f	2014f
Consumer price index, % change y/y	3.4	2.8	1.6	1.3
Unemployment rate, %	7.8	7.7	8.2	8.2
Current account balance, % of GDP	-1.5	-1.7	-0.5	0.3
General government debt, % of GDP	49.2	53.6	57.6	59.5
General government deficit, % of GDP	-0.7	-1.8	-1.8	-1.3

Sources: Statistics Finland and OP-Pohjola Group

8

6

4

2

0

-2

-4

-6

-8

-10

Change in GDP volume

GDP and Demand Components

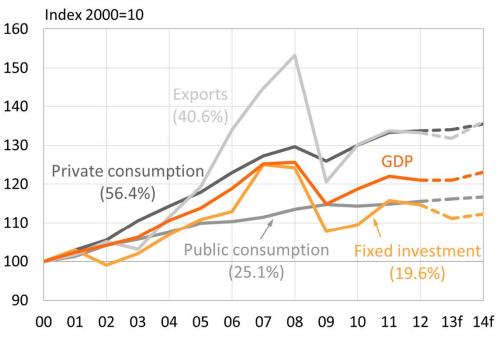
Sources: Reuters EcoWin, forecasts OP-Pohjola Group, August 2013

10

12 14f

GDP and demand components

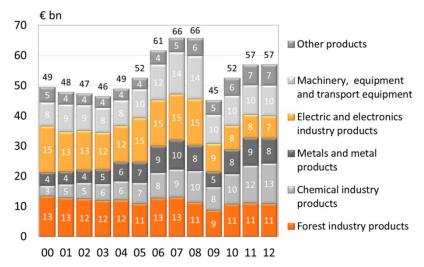
2012 GDP shares in brackets



Sources: Statistics Finland, forecasts OP-Pohjola Group, August 2013

Goods Exports by Product Group and by Country

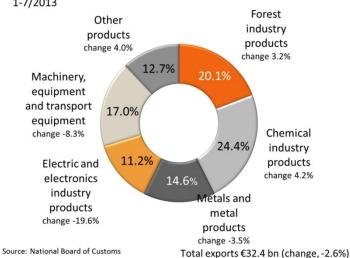
Exports by product group



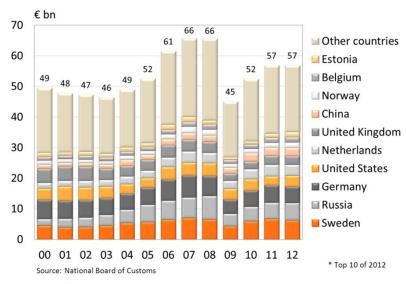
Source: National Board of Customs

Goods exports by product group

Share of total exports and annual change 1-7/2013



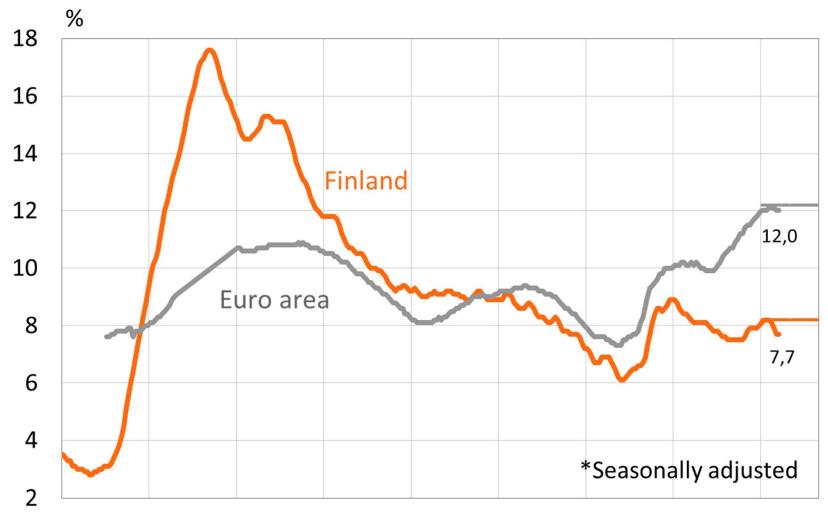
Finlands' largest* export countries



Goods exports by country 1-7/2013



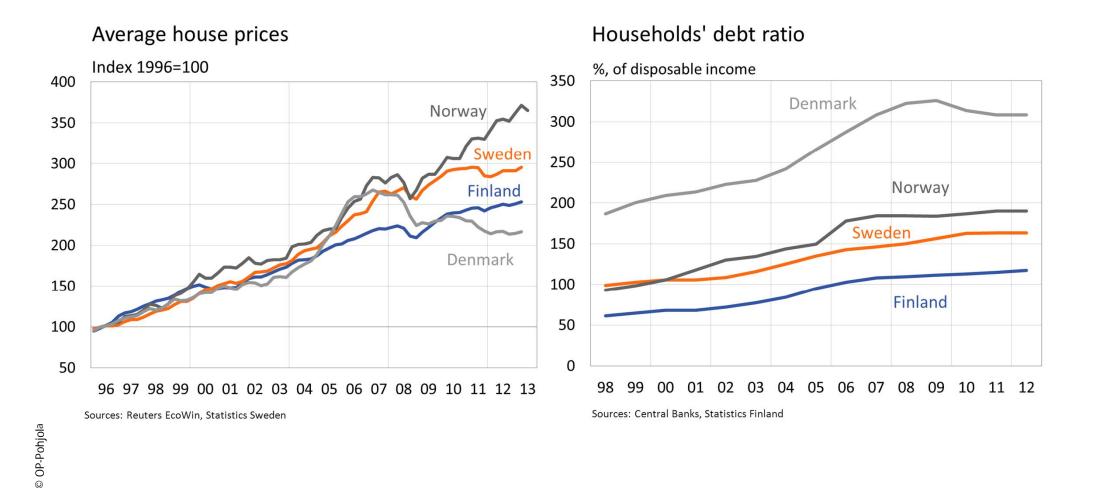
Unemployment Rate* in Finland and Euro Area



89 90 91 92 93 94 95 96 97 98 99 00 01 02 03 04 05 06 07 08 09 10 11 12 13f14f

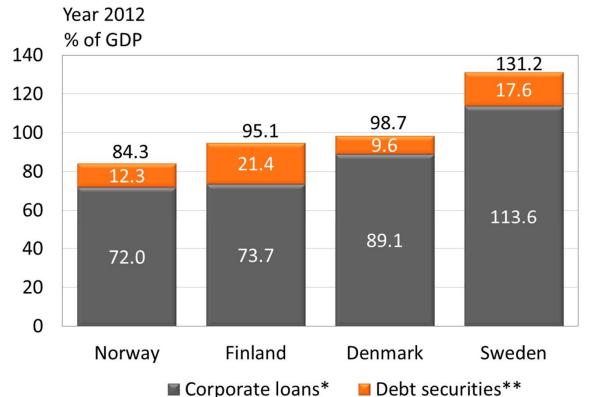
Sources: Statistics Finland, Eurostat, forecasts OP-Pohjola Group, August 2013

Average House Prices and Households' Debt



Corporate Debt to GDP and Financial Condition of the Finnish Corporate Sector

Corporate debt



- TOP 650 companies account for 45% of the turnover in the Finnish corporate sector
- Average equity ratio of Finnish companies was 42.3% in 2012
- Average net profit ratio of Finnish companies was 2.5% in 2012

Source: Eurostat, Consolidated Financial Accounts

Source: Statistics Finland

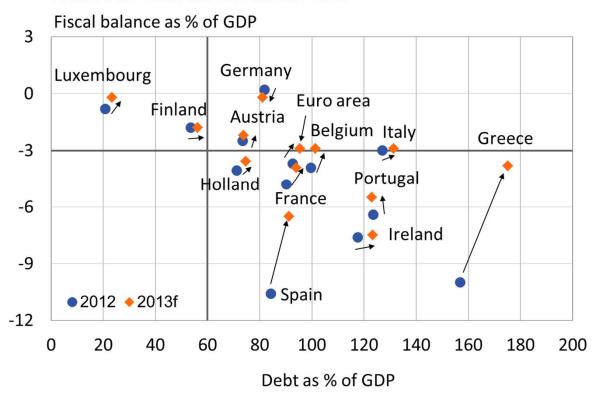
^{*} Excl. loans between companies

^{**} Commercial papers, corporate bonds and financial derivatives

Fiscal Balance and Sovereign Ratings for Euro Area

Fiscal Balance,

realized for 2012 and forecast for 2013



Source: European Commission, May 2013

21 October 2013

Country	Moody's rating	S&P rating
Finland	Aaa	AAA
Germany	Aaa*	AAA
Luxembourg	Aaa*	AAA
Netherlands	Aaa*	AAA*
Austria	Aaa*	AA+
France	Aa1*	AA+*
Belgium	Aa3*	AA*
Estonia	A1	AA-
Slovakia	A2	Α
Malta	A3	BBB+
Italy	Baa2*	BBB*
Spain	Baa3*	BBB-*
Slovenia	Ba1*	A-
Ireland	Ba1	BBB+**
Portugal	Ba3*	BB***
Cyprus	Caa3*	CCC+
Greece	C (No outlook)	B-

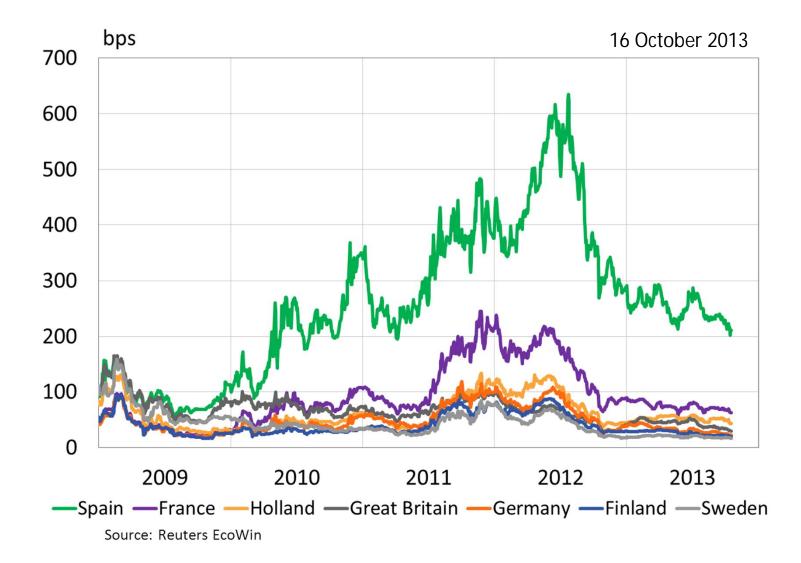
^{*} Negative outlook

Sources: moodys.com and standardandpoors.com

^{**} Positive outlook

^{***} Credit Watch Negative

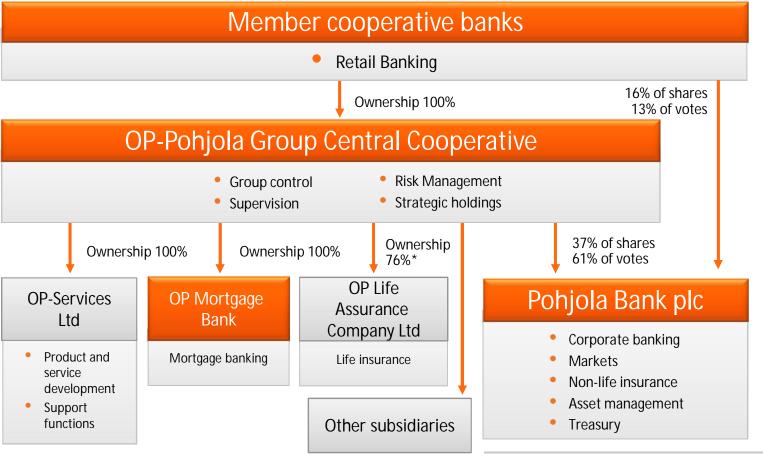
5-year CDS 2009–13 by Country





OP-Pohjola Group

Ownership Structure and the Roles of Group Entities



OP-Pohjola Group Central Cooperative and the member credit institutions are liable for each other's debts and commitments. Insurance companies do not fall within the scope of joint liability.

OP-Pohjola Group is monitored on a consolidated basis by Finnish FSA.

Issuing entities are Pohjola Bank plc and OP Mortgage Bank.

*OP Life Assurance Company Ltd is fully owned by OP-Pohjola Group entities

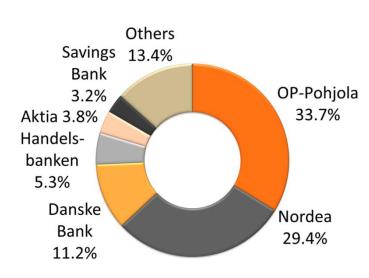
30 September 2013	Balance sheet total, € mn	Equity capital, € mn
OP-Pohjola Group	101,145	7,473
Pohjola Bank plc	44,526	2,888

Joint Liability within OP-Pohjola Group

- Under the Act on the Amalgamation of Deposit Banks (*Laki talletuspankkien yhteenliittymästä 599/2010*), OP-Pohjola Group Central Cooperative and the member credit institutions are jointly liable for each others' debts
- If a creditor has not received payment from a member credit institution on a due debt, the creditor may demand payment from the Central Cooperative
- The member credit institutions must pay proportionate shares of the amount the Central Cooperative has paid, and upon insolvency of the Central Cooperative they have an unlimited liability to pay the debts of the Central Cooperative
- The Central Cooperative and the member credit institutions are under an obligation to take support actions to prevent a member credit institution's liquidation
- The member credit institutions include Pohjola Bank plc, Helsinki OP Bank plc, OP Mortgage Bank, OP-Kotipankki Oyj, OP Process-Services Ltd and the member cooperative banks
- Further information on the joint liability is available in the EMTN Base Prospectus.

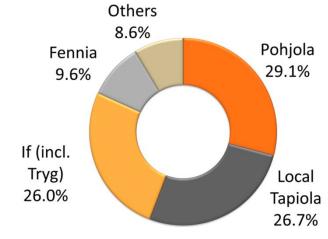
Market Leader in Finland



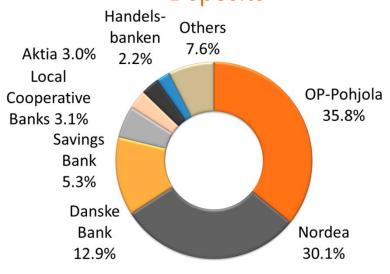


Non-life Insurance

Market share of premiums written under Finnish direct insurance

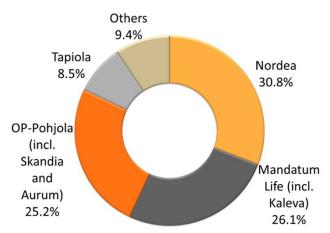


Deposits



Life Insurance

Market share of gross premiums written



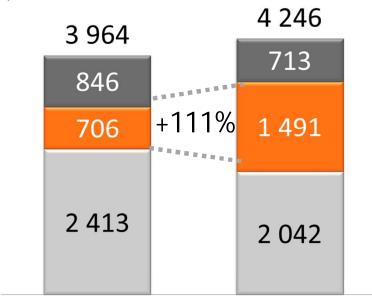
Source: Federation of Finnish Financial Services

Huge Customer Potential

Cross-selling between OP-Pohjola Group member cooperative banks and Pohjola Insurance works well

The number of customers shared by Banking and Non-life Insurance increased by 66,000 in Q1-3/2013.

1,000 customers



■ Non-life insurance customers

■ Banking and non-life insurance customers

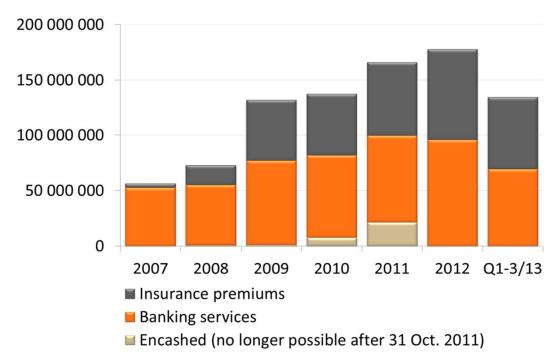
Q3/13

■ Banking customers

2005

OP bonuses to customers reached a new high in 2012, €173 mn (2005: €42 mn)

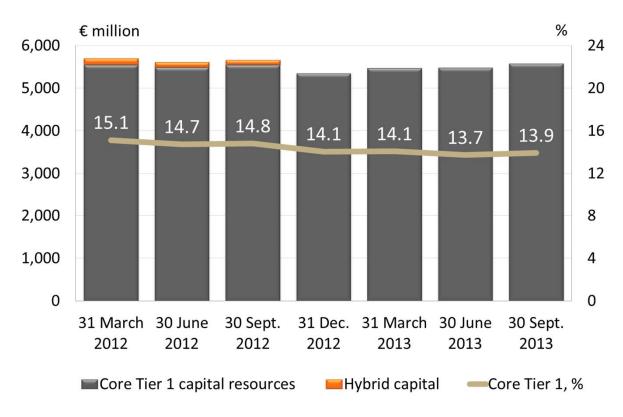
Use of bonuses Q1-3/13: €135 mn (accrued bonuses Q1-3/13: €136 mn)



Insurance premiums paid using bonuses totalled €65 million in Q1-3/2013. In Q1-3/2013, OP bonuses were used to pay 1,325,000 insurance premiums, with 186,000 paid in full using bonuses only.

Capital Resources and Core Tier 1 ratio

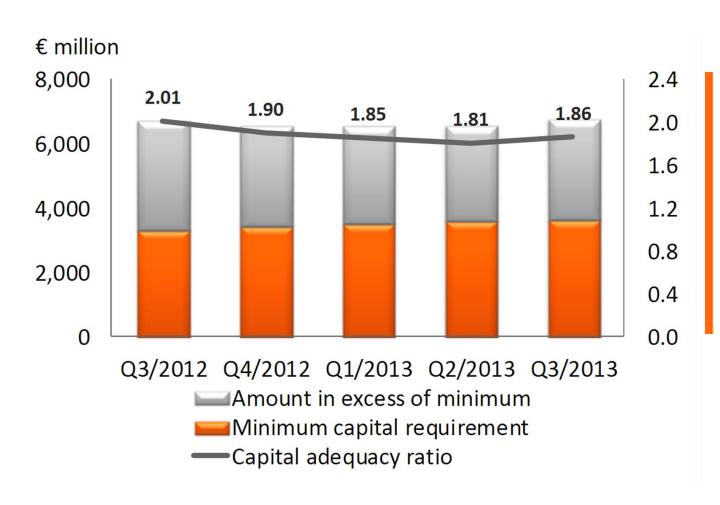
(incl. Basel II transitional rules)



- OP-Pohjola Group's target for Core Tier 1 ratio is 15%
- OP-Pohjola Group expects its Common Equity Tier 1 (CET1) ratio to be at least 1 percentage point higher than the current Core Tier 1 ratio.
- The leverage ratio of OP-Pohjola Group's Banking is, according to the current interpretations of the new regulations, about double the 3% minimum.

Internal Ratings Based Approach (IRBA) applied to retail, corporate and credit institution exposures since December 2011. Foundation Internal Ratings Based Approach (FIRB) applied to corporate and credit institution exposures. At YE2012, average risk weight for retail exposures was 16.1% (15.8) and for corporate exposures 74.4% (75.8).

Capital Adequacy under the Act on the Supervision of Financial and Insurance Conglomerates



Statutory minimum requirement is 1.00

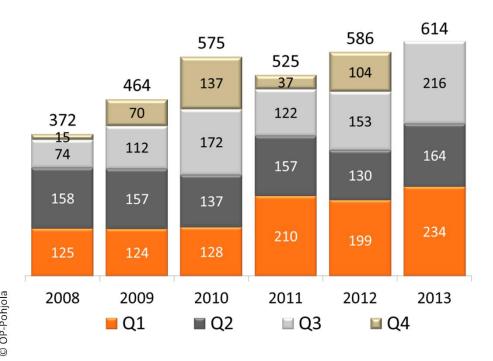
OP-Pohjola Group's minimum target for capital adequacy under the Act on the supervision of financial and insurance conglomerates is 1.60

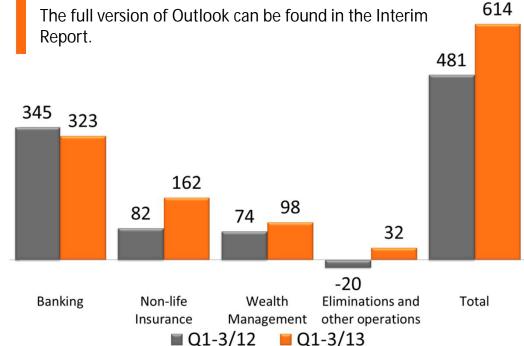
Earnings Before Tax for Q3/13 Amounted to €216 mn (153)

Earnings before tax by quarter, between 2008 and Q1-3/2013, € mn

Earnings before tax by business segment, year-on-year Q1-3/13 vs. Q1-3/12, € mn

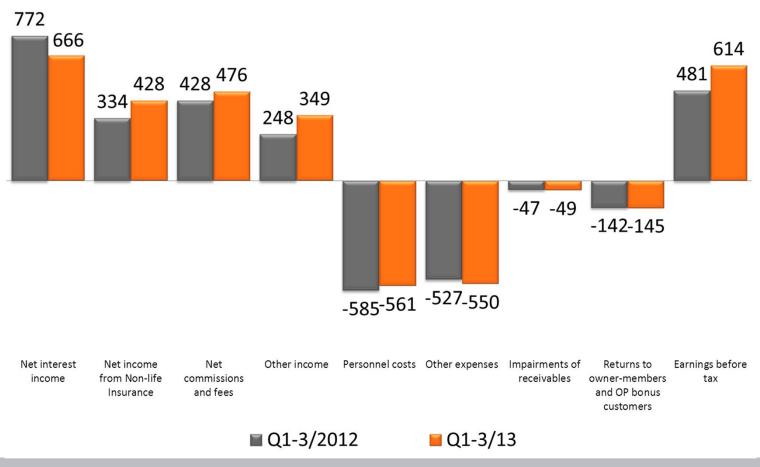
Unless the operating environment turns out to be considerably weaker than expected, OP-Pohjola Group's results for 2013 are expected to be markedly higher than in 2012 (previous estimate: higher).





Earnings Before Tax for Q1-3/13 Amounted to €614 mn (481)

Income Statement Items, Year-on-year change Q1-3/13 vs. Q1-3/12, € mn

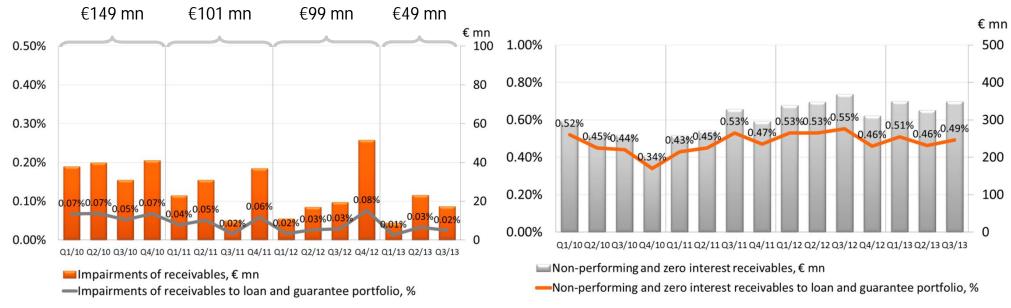


Impairments of Receivables Remained at a Low Level

Ratio of non-performing and zero-interest receivables to loan and guarantee portfolio improved Y-on-Y

Ratio of impairment loss on receivables to loan and guarantee portfolio (%) and € mn

Ratio of non-performing and zero-interest receivables to loan and guarantee portfolio (%) and € mn



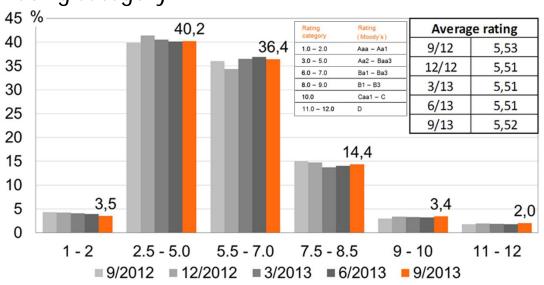
At year-end 2012, ratio of individually and collectively assessed impairments to doubtful receivables

45.8% (45.2)

Exposures by Credit Rating Category

Share of investment-grade (rating categories 1–5) exposure to total exposure from the Non-financial Corporations and Housing Associations Sector stood at 44%

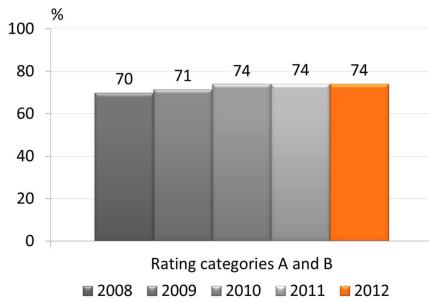
Exposures from the Non-financial Corporations and Housing Corporations Sector by credit rating category



Largest single counterparty-related customer risk to Group's capital resources at year-end 2012

6.9% (7.2)

Private Customer exposures of credit rating categories A and B

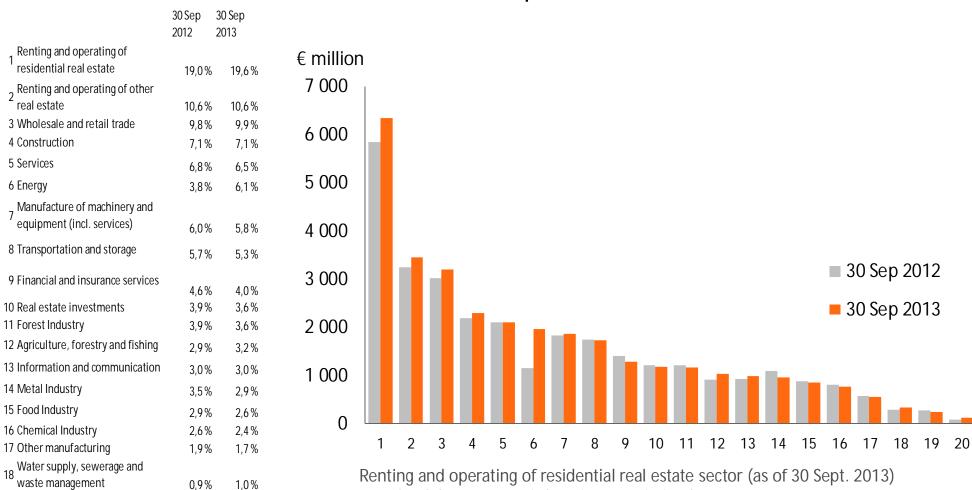


At year-end 2012, PD of private customer exposures with a credit rating of A and B a maximum of

0.01% (0.01)

Exposures from the Non-financial Corporations and Housing Associations Sector by Industry

€32.4 billion as of 30 September 2013



• 75% of the exposure is housing association loans

18% of the exposure is guaranteed by government, cities or municipalities

OP-Pohjola

19 Mining and quarrying

20 Other industries

0,9%

0.2%

0,7%

0.4%

Funding Based on Strong Credit Ratings

Rating target: AA rating affirmed by at least 2 credit rating agencies (or at least at the main competitors' level)

	Moody's	S&P	Fitch
Handelsbanken	Aa3	AA-*	AA-
Nordea	Aa3	AA-*	AA-
Pohjola Bank plc	Aa3	AA-*	A+
DNB	A1	A+	A+
SEB	A1	A+*	A+
Swedbank	A1	A+	A+
Danske Bank	Baa1	A-	А
OP Mortgage Bank**	Aaa	AAA	-
Pohjola Insurance Ltd	A3	AA-*	-
lf	A2	А	·
Finnish government	Aaa	AAA	AAA

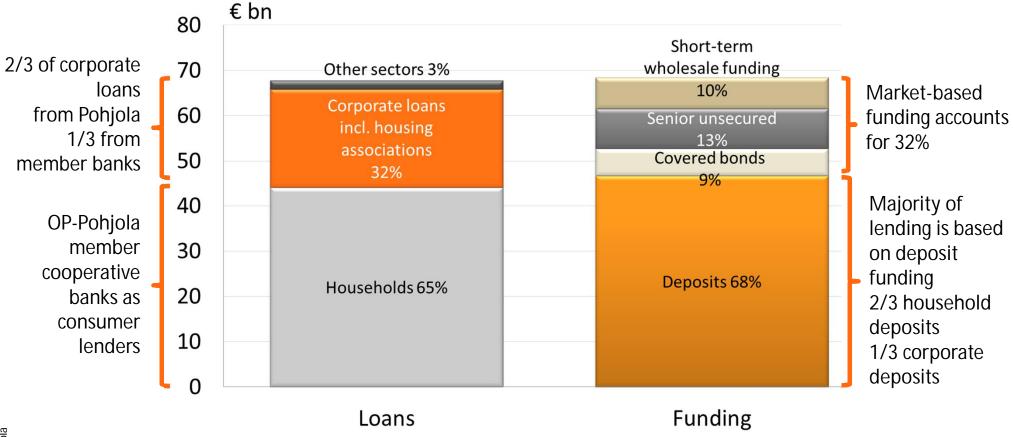
- S&P affirmed AA- rating and negative outlook for Pohjola Bank plc on 31 July 2013
- Fitch affirmed A+ rating and stable outlook for Pohjola Bank plc on 4 April 2013
- Moody's affirmed Aa3 rating and stable outlook for Pohjola Bank plc during O2/2012

^{*} Outlook is negative

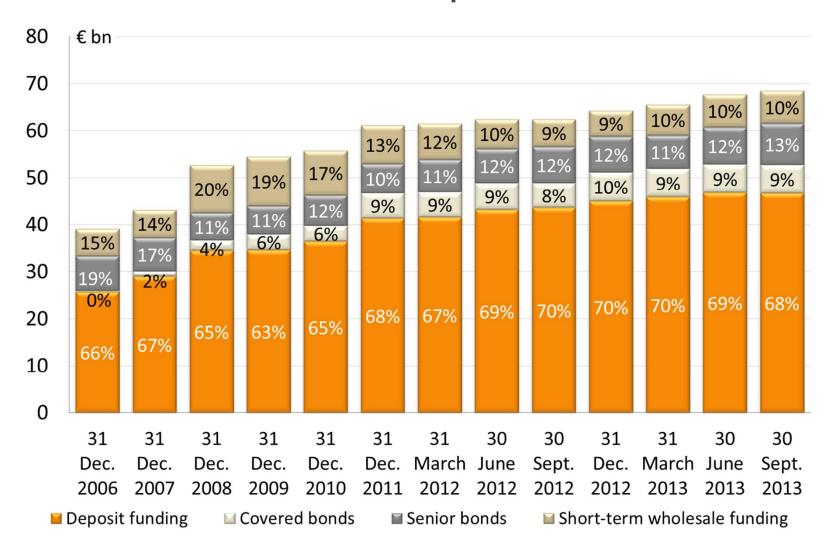
^{**} Covered bond rating Updated: 20 October 2013

Loans and Funding Structure

30 September 2013

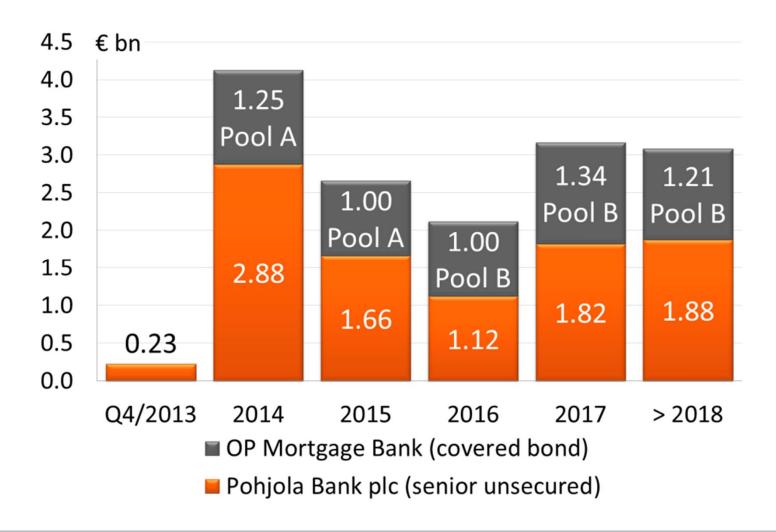


Funding Structure Development 2006–30 Sept. 2013



Issued Senior Debt and Covered Bonds by Maturity

30 September 2013



Issued Senior Debt and Covered Bonds in 2010–13

Pohjola Bank plc, Senior issues

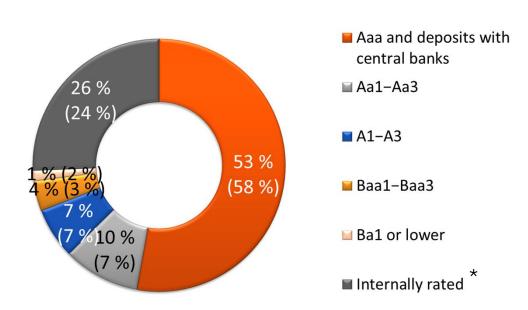
Year	Month	Amount	Maturity	Interest rate
2013	August	€750 mn	5 yrs	m/s+46bps
2013	June	¥30 bn (€237 mn)	3-5 years	m/s+50-73 bps, Eb3+90bps
2013	May	€500 mn	5 yrs	m/s+50bps
2012	March	€750 mn	5 yrs	m/s+118bps
2011	January	€500 mn	5 yrs	m/s+80bps
2010	September	€750 mn	7 yrs	m/s+88bps
2010	March	€750 mn	5 yrs	m/s+78bps
2010	February	€750 mn	3 yrs	3mEuribor +53bps

OP Mortgage Bank, Covered bond issues

Year	Month	Amount	Maturity	Interest rate
2012	May	€1.25 bn	5 yrs	m/s+32bps
2011	July	€1 bn	7 yrs	m/s+48bps
2011	April	€1 bn	5 yrs	m/s+35bps
2010	June	€1 bn	5 yrs	m/s+40bps

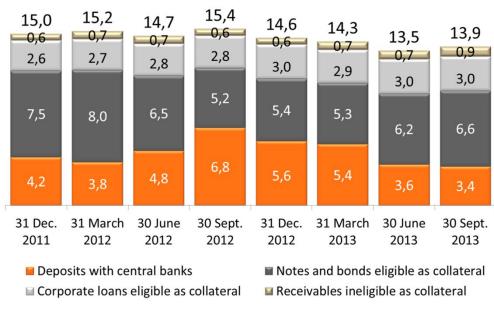
Liquidity Buffer

Liquidity buffer (€13.9 bn) by credit rating as of 30 Sept. 2013



*) Internally rated: corporate loans (84%) and the remainder externally non-rated notes and bonds issued by public-sector entities and companies, both eligible as ECB collateral.

Liquidity buffer by product, € bn



The liquidity buffer plus other items based on OP-Pohjola Group Group's contingency funding plan can be used to cover maturing wholesale funding for at least 24 months.



OP Mortgage Bank



Overview: Finnish Housing Market

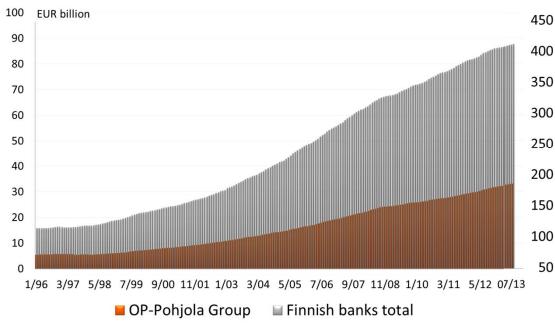
- Ownership ratio of households around 70%
- Average size of homes 79.9 m²
- Floor space per occupant 39.6 m²
- Typical maturity of new loans 20 years
- Variable interest rates: over 90% of all loans
- Average annual housing starts around 29,500
- Interest relief in taxation (max. €3,600 / household)
- Capital gains tax-exempt after 2 years

As of October 2013

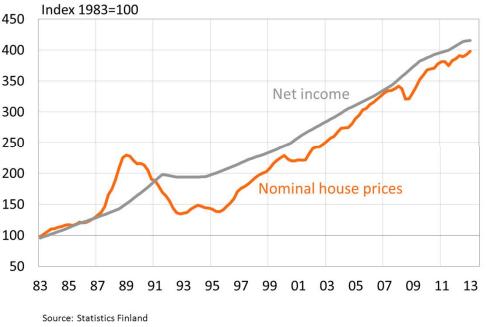
Mortgage Market and House Price Growth

- The lending volume in the Finnish mortgage market has increased over the past few years, which has driven up nominal house prices.
- In real terms, house prices have risen more gently and as per the average net income the increase in house prices has been very stable over a long period of time.

Mortgage lending volume

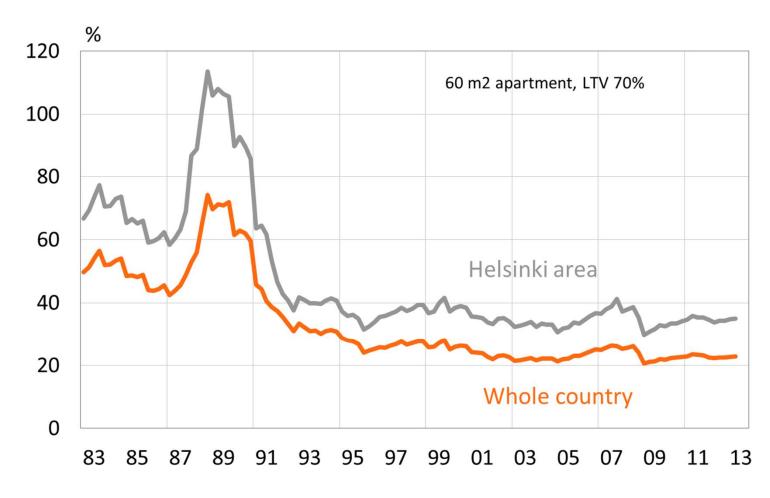


Changes in house prices and net income



Loan Servicing Costs in Relation to Net Income

Annuity payment during the first year



Sources: Statistics Finland, Taxpayers' Association of Finland

Highlights of the Act on Mortgage Credit Bank Operations

- Segregation of assets in Covered Register
- Tight LTV restrictions on eligible assets (70% LTV on housing loans)
- Over-collateralisation requirement of 2%
- Continuity of Cover Pool and Covered Bonds in the event of liquidation and bankruptcy of the issuer
- Regulated by Finnish FSA

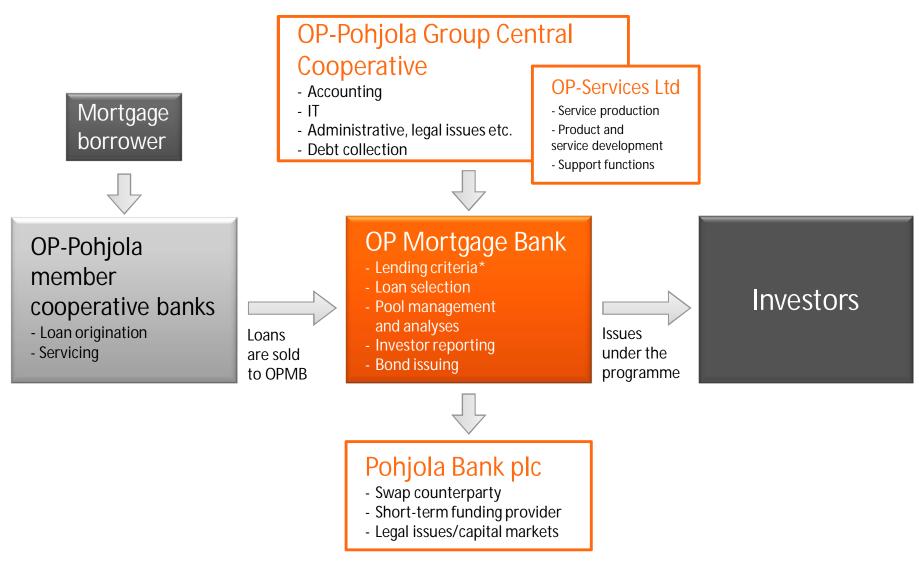
OP Mortgage Bank (OPMB) in Brief

- OP Mortgage Bank is a special-purpose bank operating under the Act on Mortgage Credit Bank Operations.
- Its sole purpose is to raise funds for OP-Pohjola Group member banks by issuing covered bonds with mortgage collateral.
- The outstanding covered bonds of OP Mortgage Bank are rated AAA by S&P and Aaa by Moody's.
- OP Mortgage Bank is a wholly-owned subsidiary of OP-Pohjola Group Central Cooperative.
- OP Mortgage Bank fully benefits from the joint liability based on the Act on the Amalgamation of Deposit Banks. However, since assets in its Cover Asset Pool are ring-fenced, the noteholders have the right to receive what is due to them before all other creditors.

OPMB Operating Model

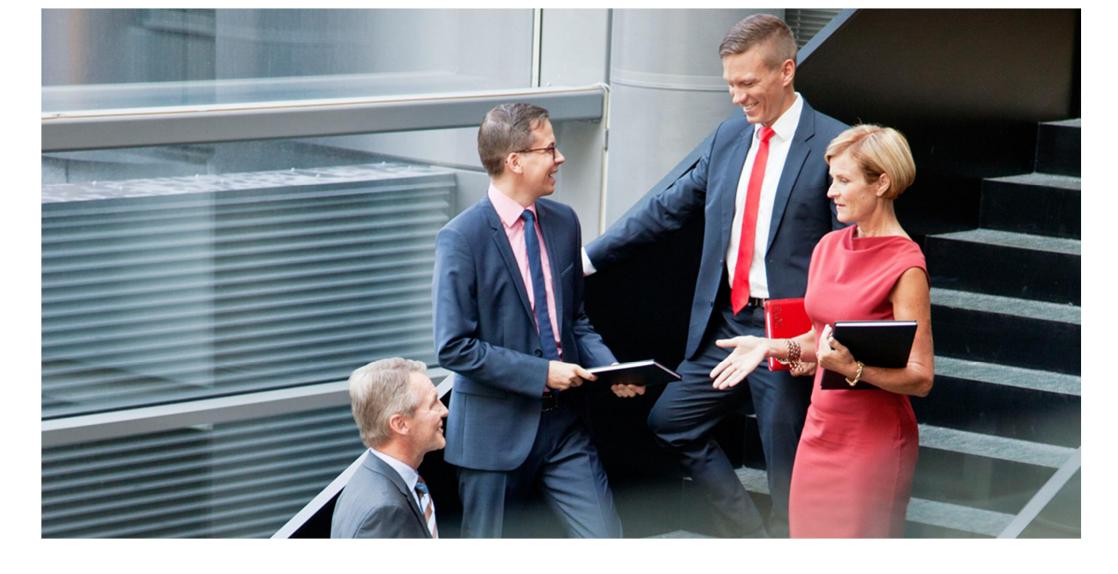
- OPMB is a funding vehicle for the member banks:
 - Subject to strict eligibility criteria:
 - Existing loans may be transferred from member banks to OPMB.
 - Origination can be performed directly into OPMB where the member cooperative bank will act as a broker agent.
- OPMB utilises the current structure of the cooperative and outsource, for example:
 - origination and servicing of assets to member cooperative banks
 - risk management, IT services, accounting etc. to the Central Cooperative
 - interest rate risk management in cooperation with Pohjola Bank plc

Operating Model and Roles



^{*}Basic lending criteria for the Group are set by the Central Cooperative. OP Mortgage Bank can set additional limits.





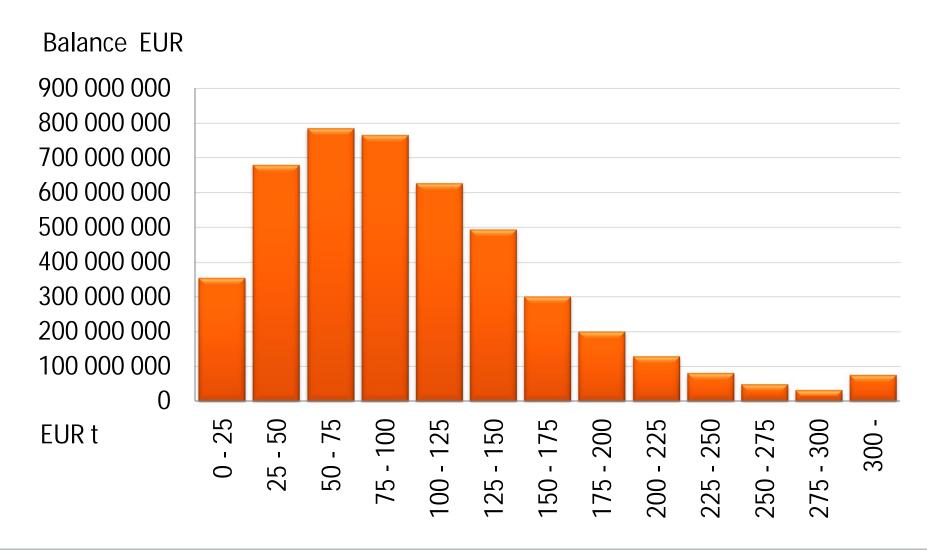
OPMB Asset Pool Characteristics; Pool B

Covered bonds issued after 1 Aug. 2010, under the Finnish Act on Mortgage Credit Banks 680/2010

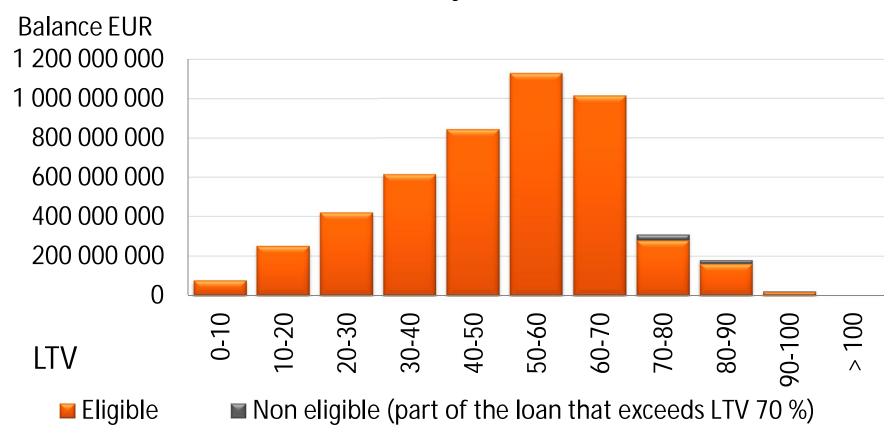
Main Features of OP Mortgage Bank Cover Asset Pool B as of 30 September 2013

- Collateralized by Finnish mortgages
- Current balance EUR 4.6 billion
- Weighted Average indexed LTV of 52%
- Average loan size of approximately EUR 58,000
- No loans over 90 days in arrears ongoing
- Variable interest rates: over 95% of all loans
- Hedging agreements in place in order to mitigate interest rate risk
- Total amount of covered bonds issued EUR 3.565 billion

Loans by size

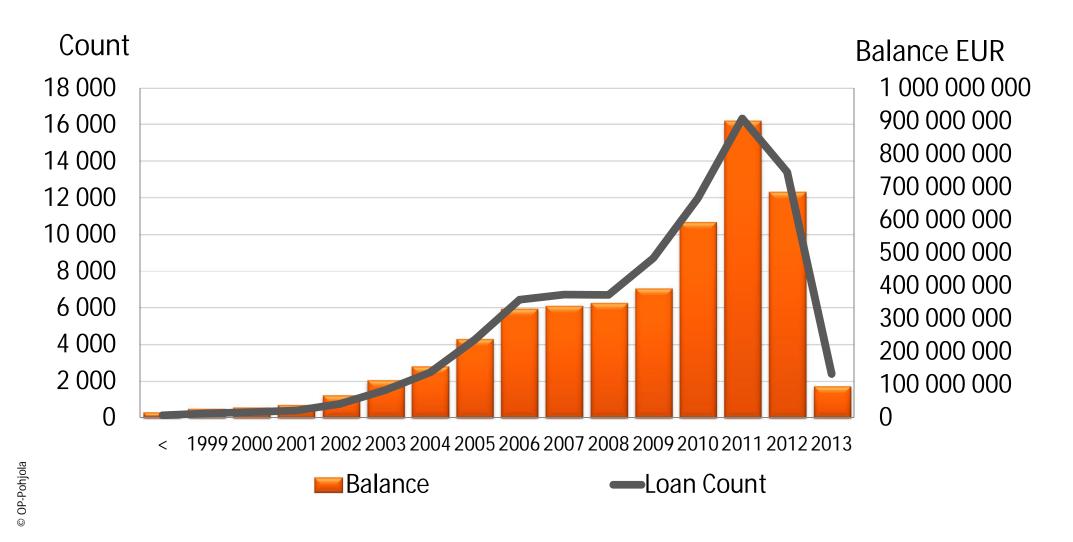


Loans by LTV

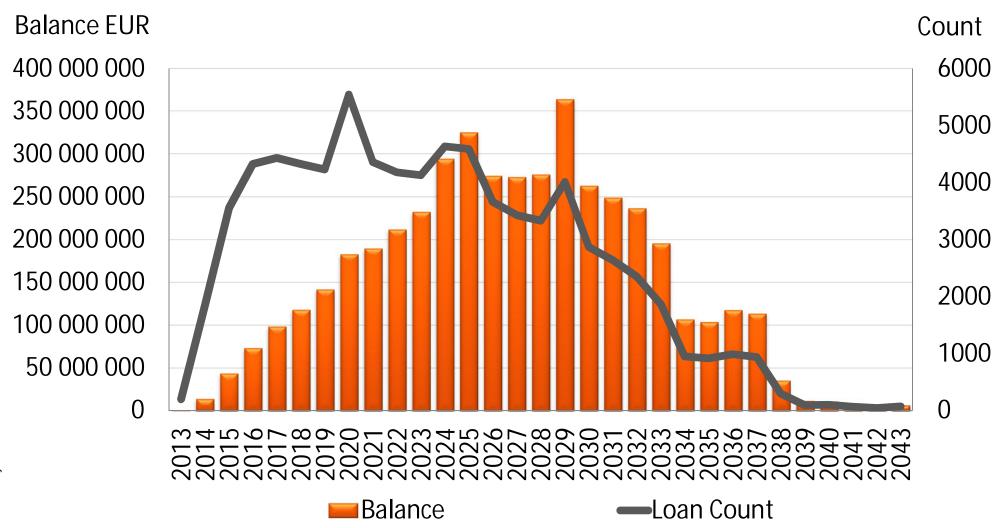


- Total assets EUR 4.6 billion
- Eligible Cover Pool assets EUR 4.5 billion
- Weighted Average indexed LTV of 52%
- Over-collateralisation 28.8%

Loans by origination year

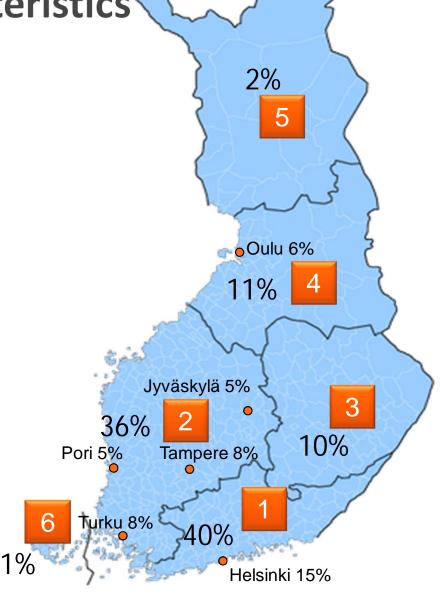


Loans by maturity



Geographical distribution

1	Southern Finland
2	Western Finland
3	Eastern Finland
4	Oulu region
5	Lapland
6	Åland



OP Mortgage Bank Cover Asset Pool B as of 30 September 2013

Issuer and rating

Issuer:	OP Mortgage Bank
Owner:	[Name]
	OP Mortgage Bank,
Pool ID:	Pool B
Supervisory authority:	FFSA
Reporting date:	30 September 2013

CRD-compliant	
Yes	;

Long Term Rating	S&P	Moody's	Fitch
Covered bond	AAA	Aaa	
Issuer			
Owner	AA-	Aa3	A+

Outstanding covered bonds

utstanding benchmark covered bo	nds					
IN	MEUR	Currency	Issue date	Maturity	Coupon	Fix/FRN
80611353086	1,000	EUR	01 April 2011	l 01 April 2016	3.25%	Fi>
S0646202407	1,000	EUR	11 July 2011	11 July 2018	3.50%	Fix
80785351213	1,250	EUR	23 May 2012	2 23 May 2017	1.63%	Fix
80785351213	1,250	EUR	23 May 2012	2 23 May 2017	1.63%	

	MEUR
Non-benchmark bonds	315
Total of outstanding bonds	3,250
of which repos	0

Bond redemptions (MEUR)	2012	2013	2014	2015	2016	2017-2021	2022-2026	2027-	Sum
Total					1,000	2,450	115		3,565

Source: OP Mortgage Bank, Pool B, Finnish National Template as of 30 September 2013

OP Mortgage Bank Cover Asset Pool B as of 30 September 2013

Cover Pool

Cover pool assets (MEUR)	Volume	%		
Loans (up to LTV limit)	4,590	100%		
Substitute assets				
Other				
Eligible assets (*	4,541	1%		
Other eligible assets				
Total assets	4,590	100%		
* calculated according to section 16 in MCBA				

Cover pool items	
Number of loans	78,999
Number of clients	106,322
Number of properties	89,661
Average Ioan size (EUR)	58,106
<u> </u>	

Type of Ioan collateral (MEUR)	Volume	%
Single-family housing	2,444	53%
Flats	2,146	47%
Multi-family housing		
Commercial		
Forest & agricultural		
Public sector		
Sum	4,590	100%

Interest rate type on loans, MEUR	Volume	%
Floating	4,542	99%
Fixed	49	1%
Sum	4,590	100%

Repayments, MEUR	Volume	%
Amortizing	4,563	99.4%
Interest only (*	28	0.6%
Sum	4,590	100.0%

*) Contract level information, grace period > 2 years is reported as interest only

LTV distribution	<=10%	10-20%	20-30%	30-40%	40-50%	50-60%	60-70%	>70% up to 100%	Total loans
Loan volume, MEUR	1,150	992	834	668	490	295	114	46	4,590
Percentage	25%	22%	18%	15%	11%	6%	2%	1%	100%

Seasoning	0-12 M	12-24 M	24-36 M	36-60 M	> 60 M	Sum
Loan volume, MEUR	277	861	879	1,000	1,573	4,590
Percentage	6%	19%	19%	22%	34%	100%

Credit quality				
Past due	31-60 d	60-90 d	>90 d	Sum
Loan volume, MEUR	13	0.8	0	14
Percentage	0.29%	0.02%	0.00%	0.31%
Impaired loans, %	0.00%			

Source: OP Mortgage Bank, Pool B, Finnish National Template as of 30 September 2013

OP Mortgage Bank Cover Asset Pool B as of 30 September 2013

Key ratios

Key ratios	
OC, nominal	29%
OC, NPV	38%
WALTV total	52%
FX-risk	0

Calculated according to:

Total assets, including loan balances up to 100% LTV limit Eligible assets, section 16 in Mortgage Credit Bank Act Total assets, including loan balances up to 100% LTV limit

Remaining average maturity	
(MCBA)	Years
Assets	7.6
Liabilities	3.9

Calculated according to:

Section 17 in Mortgage Credit Bank Act Section 5.4.3 Finnish FSA regulation and guidelines 6/2012 Mortgage bank

authorisation procedure and risk management

Accrued interest cash flows,										
MEUR	1Y	2Y	3Y	4Y	5Y	6Y	7Y	8Y	9Y	10Y
Interest income	52	54	68	75	80	76	75	74	71	69
Interest expense	23	23	39	58	48	25	3	3	4	4
Net	29	31	29	17	32	86	72	71	68	65

	Contractual maturities /
Calculation method used:	going concern

Calculated according to:

Section 17 in Mortgage Credit Bank Act

Section 5.4.4 Finnish FSA regulation and guidelines 6/2012 Mortgage bank authorisation procedure and risk management

Source: OP Mortgage Bank, Pool B, Finnish National Template as of 30 September 2013



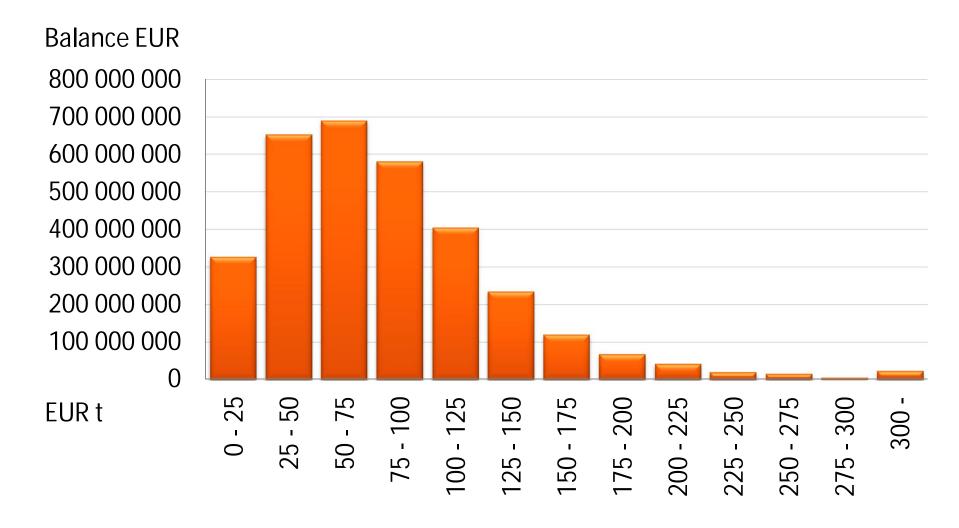
OPMB Asset Pool Characteristics; Pool A

Covered bonds issued before 1 Aug. 2010, under the Finnish Act on Mortgage Credit Banks 1240/1999

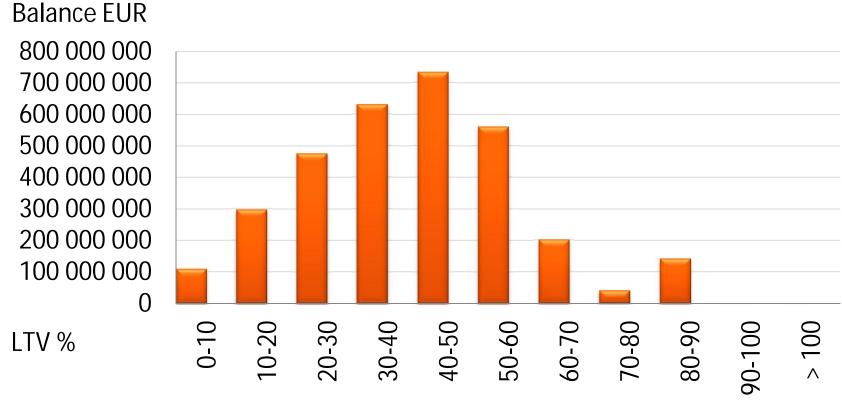
Main Features of OP Mortgage Bank Cover Asset Pool A as of 30 September 2013

- Collateralized by Finnish mortgages.
- Current balance EUR 3.2 billion.
- Weighted Average indexed LTV of 43%
- Average loan size of approximately EUR 45,000
- No loans over 90 days in arrears ongoing
- Variable interest rates: over 95% of all loans
- Hedging agreements in place in order to mitigate interest rate risk.
- Total amount of covered bonds issued EUR 2.25 billion.

Loans by size

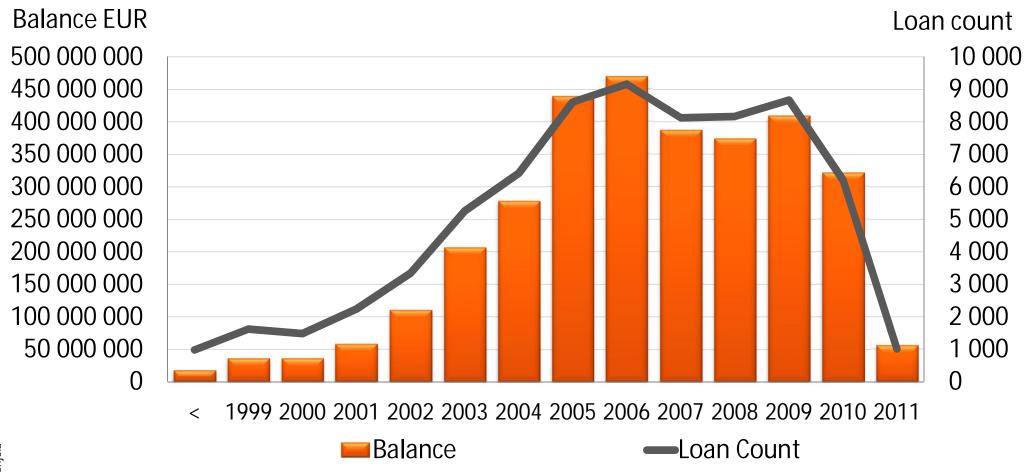


Loans by LTV

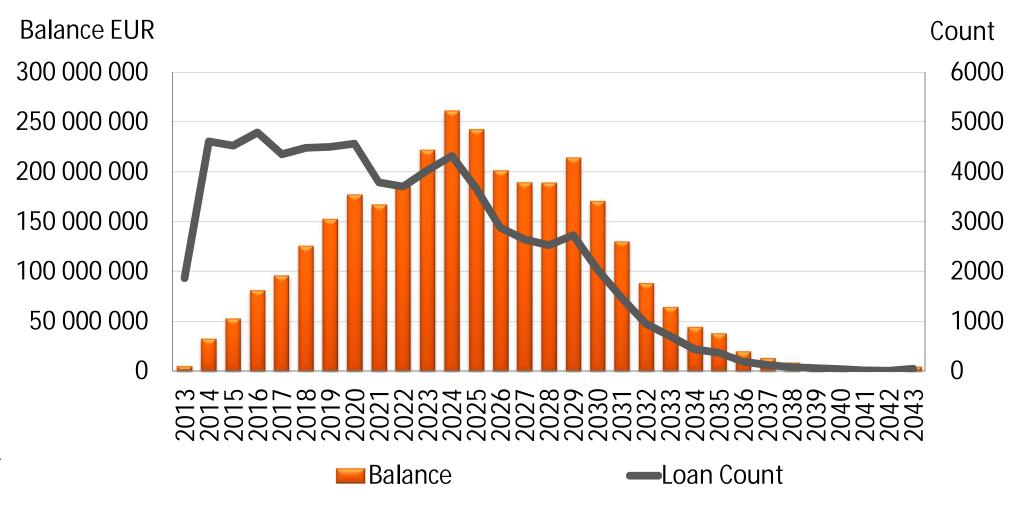


- Total assets EUR 3.2 billion
- Eligible Cover Pool assets EUR 3.2 billion
- Weighted Average indexed LTV of 43.0%
- Over-collateralisation 42.2%

Loans by origination year

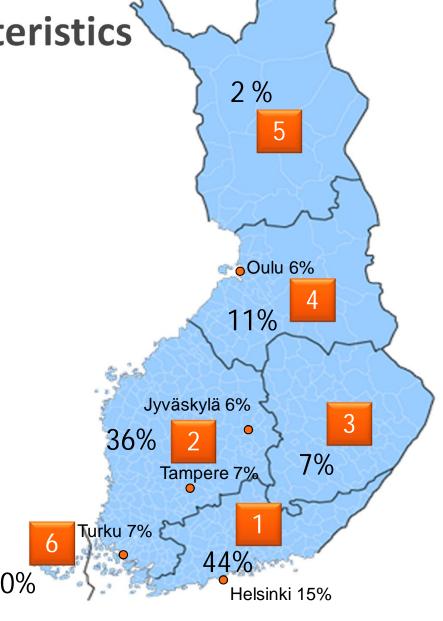


Loans by maturity



Geographical distribution

1	Southern Finland
2	Western Finland
3	Eastern Finland
4	Oulu region
5	Lapland
6	Åland





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Appendix

OP-Pohjola Group and Pohjola Bank plc

Earnings analysis, € million

	OP-Pohjola Group Q1-3/2013	Pohjola Bank plc Q1-3/2013	OP-Pohjola Group 2012	Pohjola Bank plc 2012
Net interest income	666	168	1 003	263
Net income from Non-Life insurance	428	431	433	438
Net income from Life Insurance	144		108	
Net commissions and fees	476	120	584	169
Other income	205	119	243	129
Total income	1 919	837	2 371	998
Total expenses	1 111	426	1 494	569
Returns to owner-members and OP-bonus customers	145		192	
Earnings before impairment loss on receivables	663	411	684	429
Impairment loss on receivables	49	31	99	57
Earnings before tax	614	381	586	372
Change in fair value reserve	-77	-34	698	418
Earnings before tax at fair value	536	347	1 283	790

OP-Pohjola Group and Pohjola Bank plc

Key figures and ratios

	OP-Pohjola Group 30 Sept. 2013	Pohjola Bank plc 30 Sept. 2013	OP-Pohjola Group 31 Dec. 2012	Pohjola Bank plc 31 Dec. 2012
Total assets, € million	101 145	44 526	99 769	44 623
Receivables from customers, € million	67 866	14 379	65 161	13 839
Liabilities to customers, € million	49 132	9 513	49 650	10 775
Equity capital, € million	7 473	2 888	7 134	2 769
Tier 1 ratio, %	13.9	12.1	14.1	12.4
Core Tier 1 ratio, %	13.9	10.7	14.1	10.6
Doubtful receivables, € million	34 9 ^a	38 ^b	311 ^a	34 ^b
Ratio of doubtful receivables to loan and guarantee portfolio, %	0.49	0.22	0.46	0.21
Loan and guarantee portfolio, € billion	70.9	17.2	67.7	16.4
Impairment loss on receivables, € million	49 º	31 ^c	99 d	57 ^d
Impairment loss on receivables / loan and guarantee portfolio, %	0.09 ^c	0.18 ^c	0.15 ^d	0.35 ^d
Personnel	12 524	2 559	13 290	3 404

Non-performing and zero-interest receivables

Non-performing, zero-interest and under-priced receivables

Q1-3

Full year

OP-Pohjola Group and Pohjola Bank plc

Key ratios

	OP-Pohjola Group Q1-3/2013	Pohjola Bank plc Q1-3/2013	OP-Pohjola Group 2012	Pohjola Bank plc 2012
Net interest margin, %	0.9 ^a	1.57 ^b	1.0 ^a	1.52 ^b
Cost/Income ratio, %	58	36 ^c	63	34 ^c
Return on equity (ROE), %	7.4 ^d	13.7	14.1 ^d	11.2
Return on assets, (ROA) at fair value, %	0.5		1.0	
Non-Life Insurance, solvency ratio, %		81		81
Life Insurance, solvency ratio, %	14.8 ^e		16.8 ^e	
Operating combined ratio, %		86.6		90.5

- a) Net interest income as a percentage of average total assets
- b) Average margin for corporate lending
- c) Cost / Income ratio in Banking
- d) At fair value
- e) Solvency capital / (net technical provisions for own account equalisation provision 0.75 * technical provisions on unit-linked insurance) * 100